



Connecting the Indian Ocean Territories to the World

12th January 2024

Dear Valued Customers,

Subject: Important Notice Regarding Rate Adjustment

We hope this letter finds you well. At Freightshop, we deeply value the trust and partnership we have built with you over the years. We appreciate your continued loyalty and support as we navigate the challenges of the evolving economic landscape.

It is with a sense of responsibility and transparency that we write to inform you of an upcoming adjustment in our rates. As you may be aware, the economic conditions in Australia have witnessed a series of changes recently, with the Consumer Price Index (CPI) playing a crucial role in assessing these fluctuations.

Our commitment to delivering high-quality products/services has always been at the forefront of our operations. Despite our reluctance to impose rate adjustments, the current economic downturn is posing significant challenges to our ability to maintain the same level of excellence you have come to expect from Freightshop.

In an effort to sustain the quality and reliability of our offerings, we have carefully considered the prevailing economic factors, including the CPI, and reluctantly decided to implement a modest rate increase. This adjustment is essential to ensure that we can continue to invest in innovation, maintain service levels, and provide you with the exceptional support you deserve.

We understand that any change in pricing can be a concern, and we want to assure you that this decision was not made lightly. We remain committed to delivering value that exceeds your expectations, and we believe that this adjustment is crucial to preserving the high standards that define our company.

The new rates will come into effect starting 1st February 2024. We genuinely appreciate your understanding and cooperation during this challenging time.

Thank you for your continued partnership. We look forward to serving you with the same dedication and excellence that has been the hallmark of Freightshop.

If you have any immediate questions or concerns, please do not hesitate to contact our team at (08) 9477 6088 or drew@freightshop.com.au.

Sincerely,

Drew Watkins
Managing Director

Freightshop